



HECLA WATER ASSOCIATION, INC.

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Dear Valued Customer,

I wanted to take a moment to reach out personally regarding a change in our water rates. For the past two years, we've managed to keep our rates steady, despite the rising costs in many areas. However, after careful consideration, we now find it necessary to implement a small increase of \$1.00 on the minimum bill, as well as an additional \$1.00 for each one thousand gallons used.

This decision wasn't made lightly. Our priority remains to provide safe, reliable water to our community, but we've been facing significant increases in the cost of doing business. From the chemicals needed to treat your water to labor and distribution expenses, every area has seen rising costs. And, like many other sectors, inflation continues to impact our operation as well.

Our commitment to you hasn't changed. We will continue to work hard to control costs wherever possible while ensuring the high quality of water you depend on every day. I know that every dollar matters, and I want to thank you for your understanding and continued trust in us. The new rates will be reflected on the bill you receive in January of 2025.

If you have any questions or concerns about this change, please don't hesitate to reach out to us. We're here to help and listen.

Tony Howard

Hecla Water Association

General Manager